

PM

Project Communication

PROJECTS

- RETENIR L'ESSENTIEL & PREPARER LA CERTIFICATION
 - ✓ QUEL EST LE CONTENU DU PROJECT COMMUNICATION ?
 - ✓ QU'EST-CE QUE LE SIPOC PROJECT COMMUNICATION ?
 - ✓ QU'EST-CE QUE LE DATA FLOW DIAGRAM PROJECT COMMUNICATION ?
 - ✓ QUELLES SONT LES NOTIONS ESSENTIELLES PROJECT COMMUNICATION ?
 - ✓ QUELS SONT LES TYPES DE QUESTIONS PROJECT COMMUNICATION ?

• PROJECT COMMUNICATION

TRENDS & EMERGING PRACTICES

- Visual Management
- Social Media
- Stakeholder Inclusion
- Virtual Cockpits
- Obeya
- Performance Dashboard
- Agile Collaborative Communication

PROJECT COMMUNICATION INCLUDES

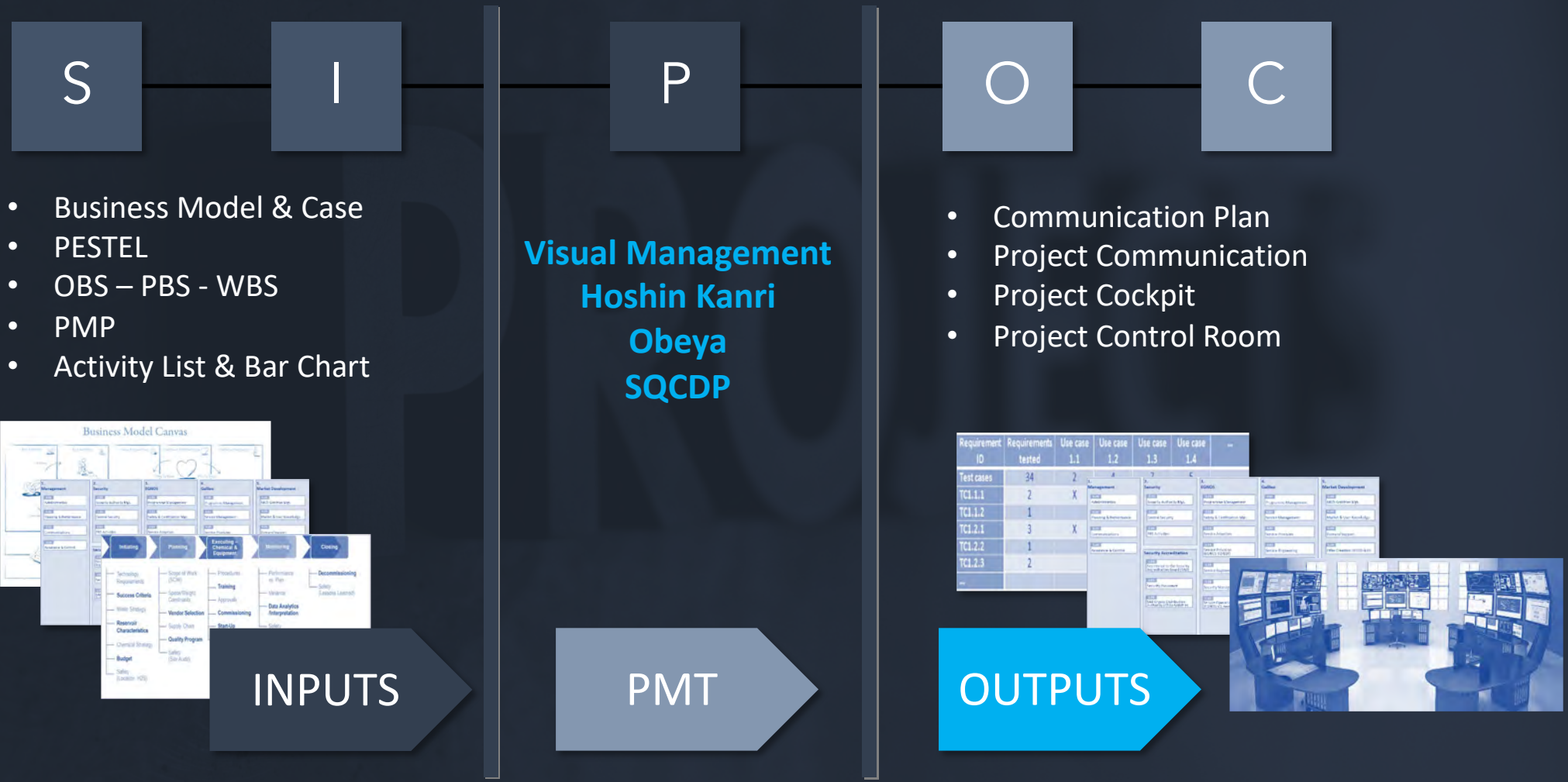
- Stakeholder Communication
- Written & Oral Communication
- Internal & External Communication
- Formal & Hierarchical Communication
- Official & Unofficial Communication

PROJECT COMMUNICATION PROCESSES

- Plan Communication Management
- Manage Communication
- Monitor Communication



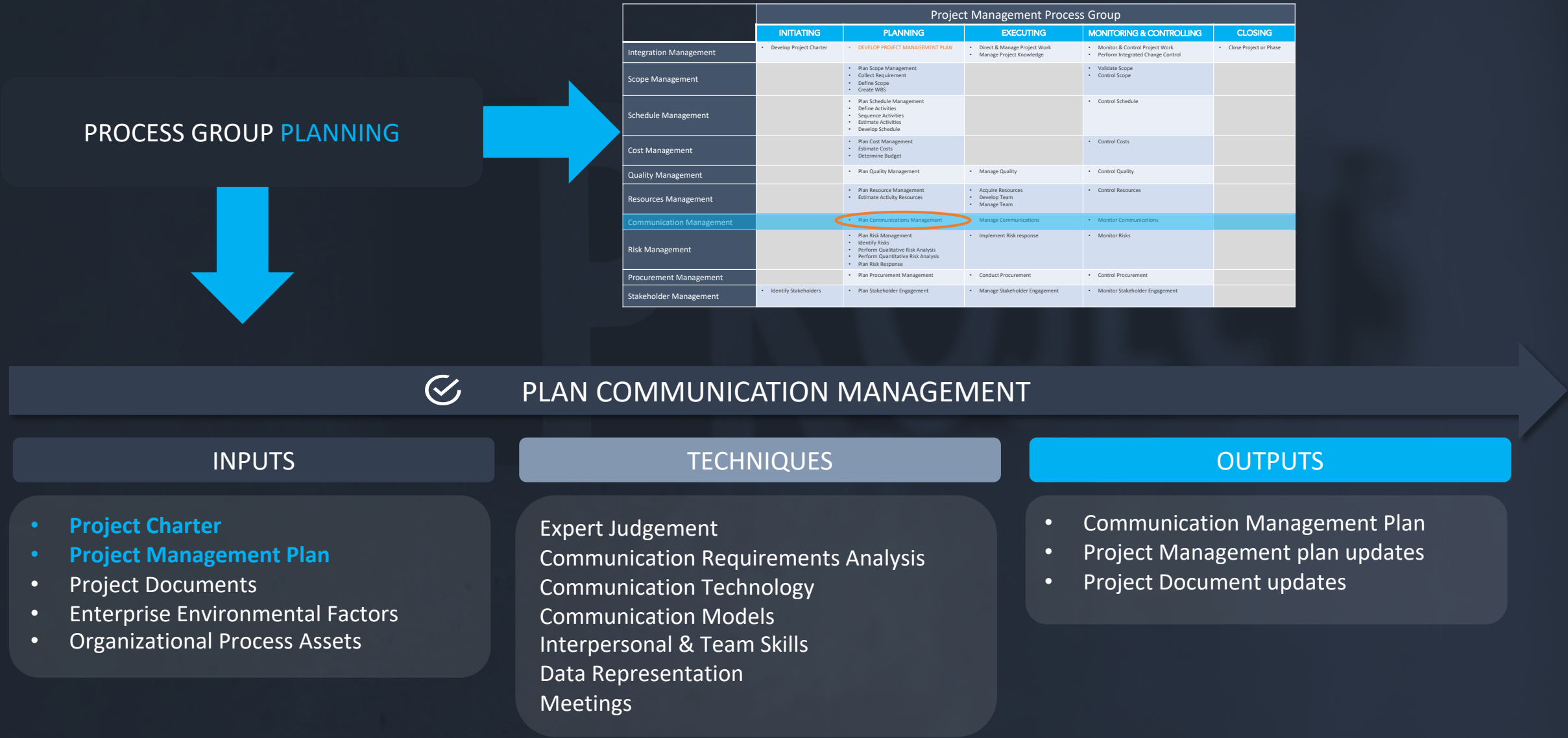
• LE SIPOC PROJECT COMMUNICATION



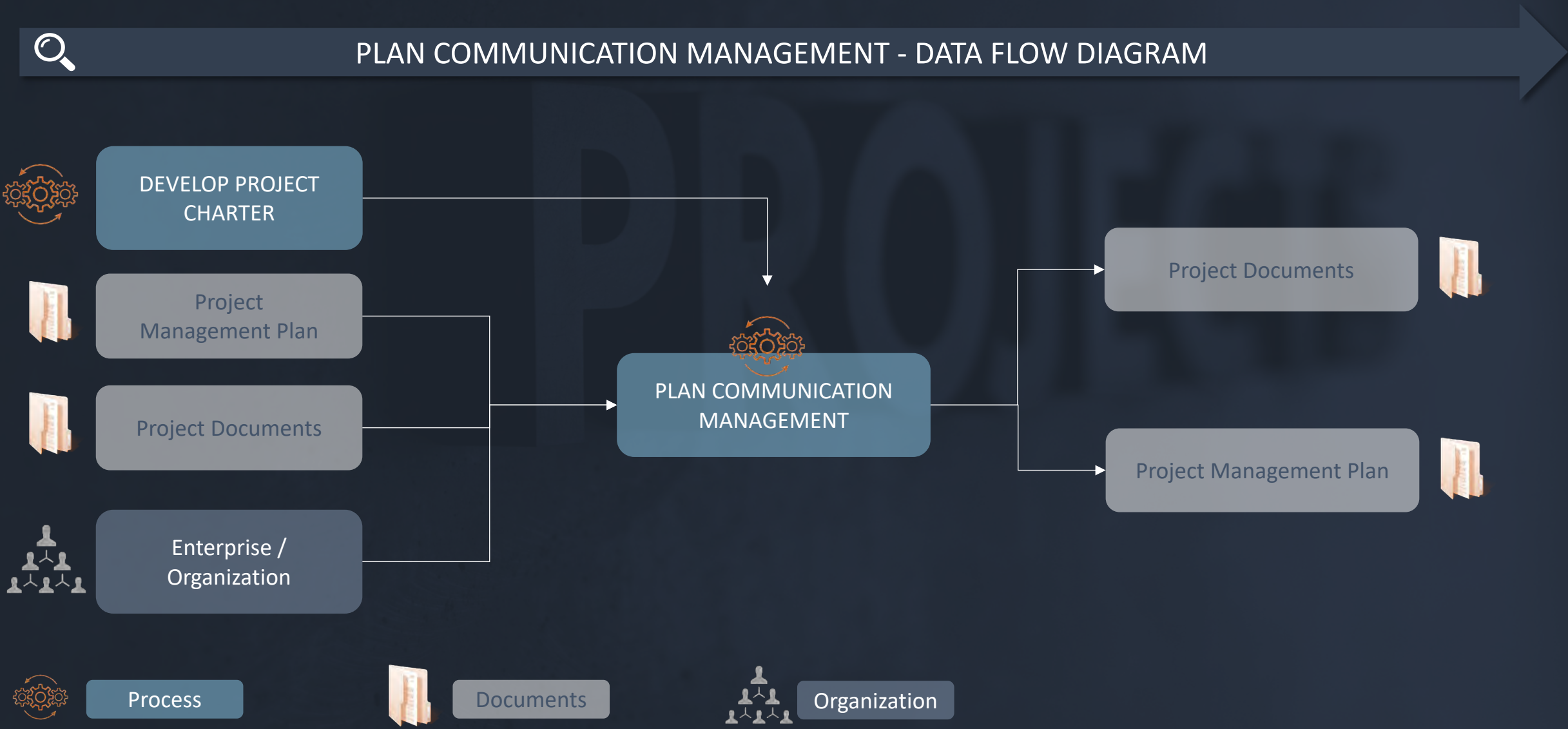
• LE DATA FLOW PROJECT COMMUNICATION

	Project Management Process Group				
	INITIATING	PLANNING	EXECUTING	MONITORING & CONTROLLING	CLOSING
Integration Management	Develop Project Charter	DEVELOP PROJECT MANAGEMENT PLAN	- Direct & Manage Project Work - Manage Project Knowledge	- Monitor & Control Project Work - Perform Integrated Change Control	Close Project or Phase
Scope Management		- Plan Scope Management - Collect Requirement - Define Scope - Create WBS		- Validate Scope - Control Scope	
Schedule Management		- Plan Schedule Management - Define Activities - Sequence Activities - Estimate Activities - Develop Schedule		Control Schedule	
Cost Management		- Plan Cost Management - Estimate Costs - Determine Budget		Control Costs	
Quality Management		Plan Quality Management	Manage Quality	Control Quality	
Resources Management		- Plan Resource Management - Estimate Activity Resources	- Acquire Resources - Develop Team - Manage Team	Control Resources	
Communication Management		Plan Communications Management	Manage Communications	Monitor Communications	
Risk Management		- Plan Risk Management - Identify Risks - Perform Qualitative Risk Analysis - Perform Quantitative Risk Analysis - Plan Risk Response	Implement Risk response	Monitor Risks	
Procurement Management		Plan Procurement Management	Conduct Procurement	Control Procurement	
Stakeholder Management	Identify Stakeholders	Plan Stakeholder Engagement	Manage Stakeholder Engagement	Monitor Stakeholder Engagement	

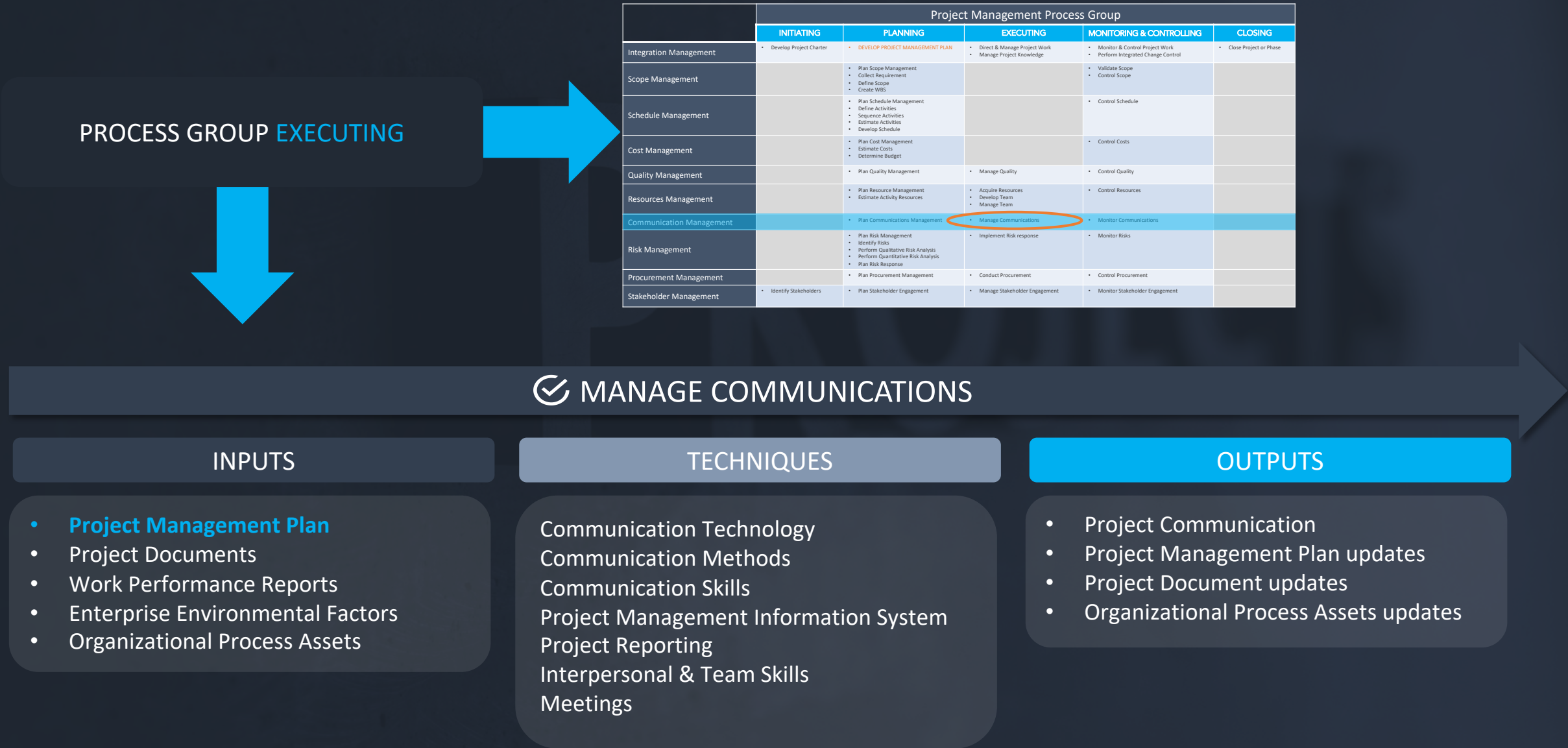
• LE DATA FLOW PROJECT COMMUNICATION



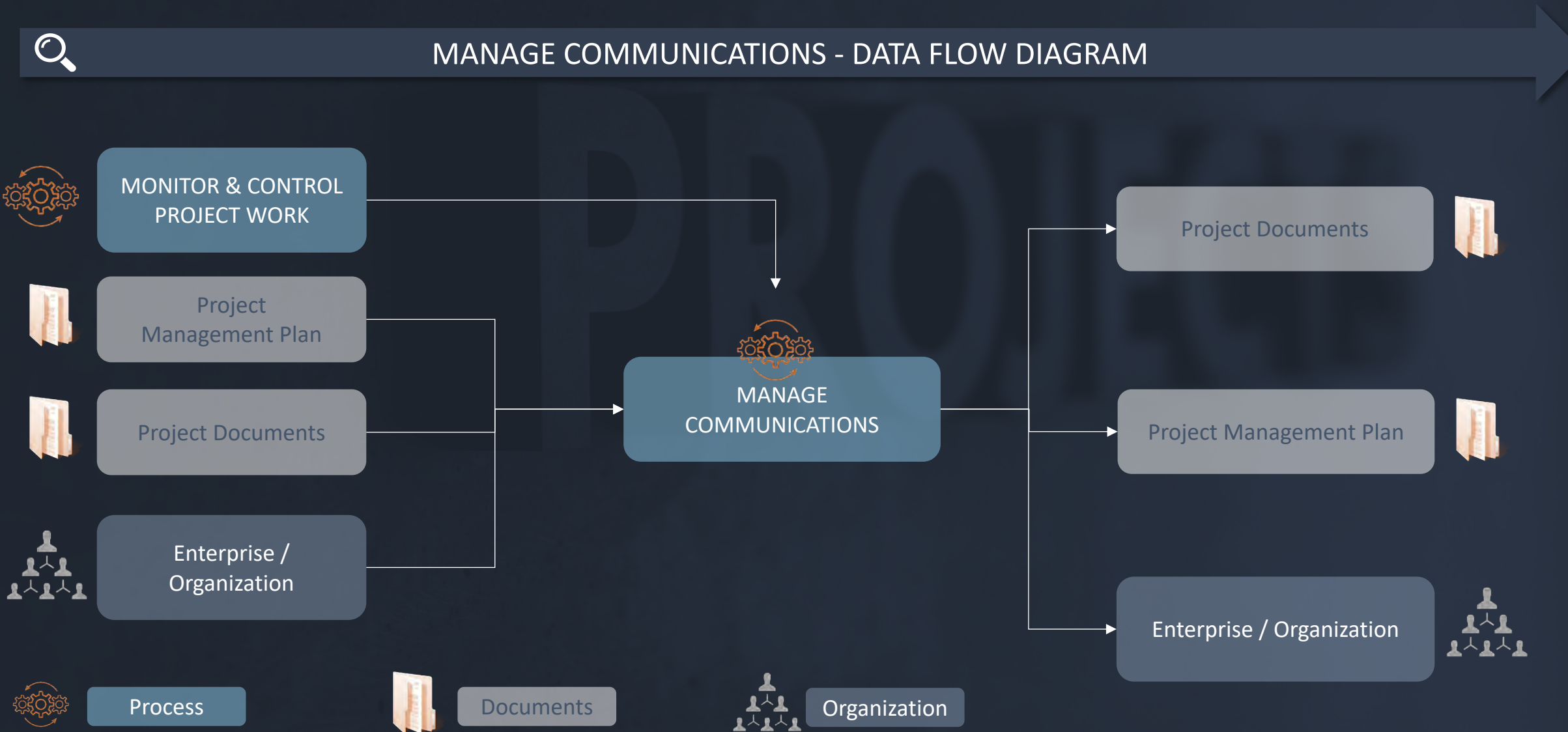
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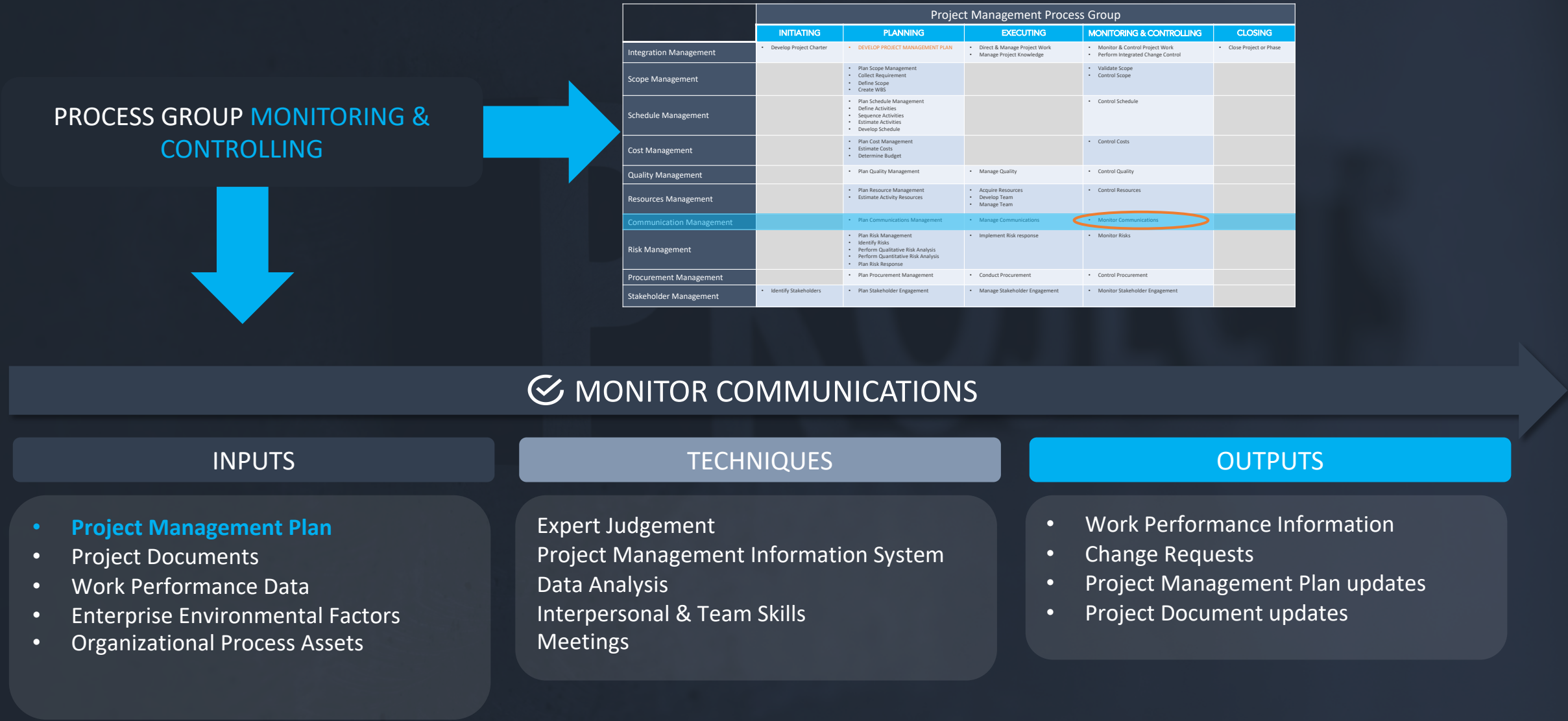
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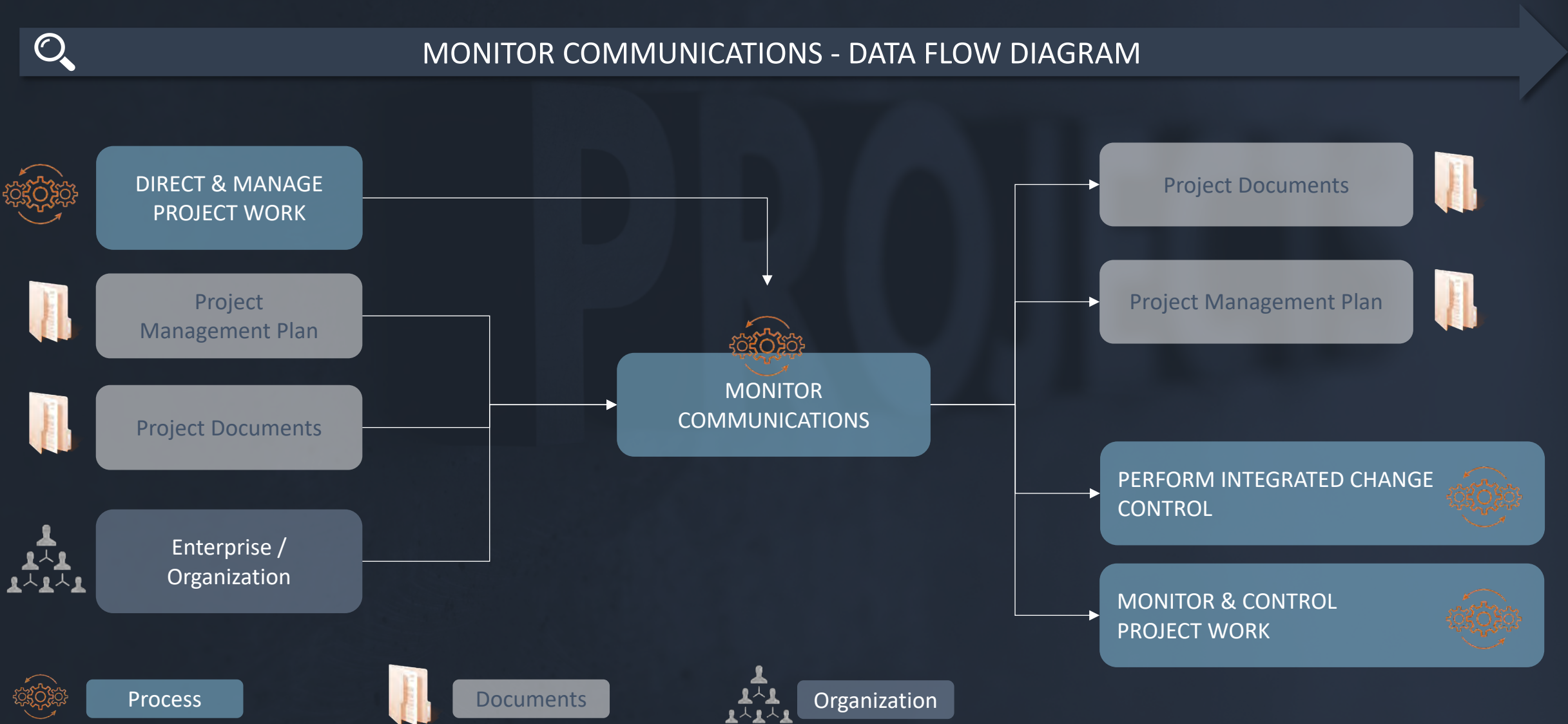
• LE DATA FLOW PROJECT COMMUNICATION



• LE DATA FLOW PROJECT COMMUNICATION



• LE DATA FLOW PROJECT COMMUNICATION



• LES NOTIONS ESSENTIELLES PROJECT COMMUNICATION

	Project Management Process Group				
	INITIATING	PLANNING	EXECUTING	MONITORING & CONTROLLING	CLOSING
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- Communications Systems
- Communication Types
- Communication Plan
- Visual Management
- Communication Models
- Communication Technologies
- Communication Methods
- NLP & Conflict Management
- Project Reporting
- Project Meetings
- Escalation Channels
- Communication Blockers

- LES QUESTIONS PROJECT COMMUNICATION

Question

1/ Extensive use of _____ communications is most likely to aid in solving complex problems.

- A) Formal verbal
- B) Informal written
- C) Formal written
- D) Nonverbal

• LES QUESTIONS PROJECT COMMUNICATION

Answer

1/ Extensive use of _____ communications is most likely to aid in solving complex problems.

- A) Formal verbal
- B) Informal written
- C) Formal written
- D) Nonverbal

Réponse: C

Les techniques PPS de descriptions et de résolution de problèmes nécessitent une communication formalisée, référencée et documentée par écrit.

- LES QUESTIONS PROJECT COMMUNICATION

Question

2/ Communication are often enhanced when the sender _____ the receiver.

- A) Speak up to
- B) Uses gestures when speaking to
- C) Speaks slowly to
- D) Shows concern for the perspective of

• LES QUESTIONS PROJECT COMMUNICATION

Answer

2/ Communication are often enhanced when the sender _____ the receiver.

- A) Speak up to
- B) Uses gestures when speaking to
- C) Speaks slowly to
- D) Shows concern for the perspective of

Réponse: D

La communication se base sur le métamodèle de la PNL qui exige une considération et une compréhension des besoin de l'autre, la communication doit donc être dirigé autour de cet axe.

- LES QUESTIONS PROJECT COMMUNICATION

Question

3/ Who is usually the project communication responsible within a matrix organization ?

- A) Project Manager
- B) Project Sponsor
- C) Quality Manager
- D) Functional Manager

- LES QUESTIONS PROJECT COMMUNICATION

Answer

3/ Who is usually the project communication responsible within a matrix organization ?

- A) Project Manager
- B) Project Sponsor
- C) Quality Manager
- D) Functional Manager

Réponse: A

La communication du projet reste sous toujours l'entière responsabilité du Project Manager

Project Management



• FORMEZ-VOUS GRATUITEMENT A LA GESTION DE PROJET !

- #01 INTRODUCTION
- #02 LES PRINCIPES FONDAMENTAUX PM
- #03 LES CONNAISSANCES FONDAMENTALES PM
- #04 LA VALEUR & LES PERFORMANCES PM
- #05 LE REFERENTIEL STANDARD PM
- #06 LE PROCESSUS PROJECT INTEGRATION
- #07 LE PROCESSUS PROJECT SCOPE MANAGEMENT
- #08 LE PROCESSUS PROJECT SCHEDULE MANAGEMENT
- #09 LE PROCESSUS PROJECT COST MANAGEMENT
- #10 LE PROCESSUS PROJECT QUALITY MANAGEMENT
- #11 LE PROCESSUS PROJECT RISK MANAGEMENT
- #12 LE PROCESSUS PROJECT STAKEHOLDER MANAGEMENT
- #13 LE PROCESSUS PROJECT RESOURCE MANAGEMENT
- #14 LE PROCESSUS PROJECT COMMUNICATION MANAGEMENT
- #15 LE PROCESSUS PROJECT PROCUREMENT MANAGEMENT
- #16 LE DOMAINE DE LA PERFORMANCE PROJET
- #17 LE PROCESSUS D'ADAPTATION – PROJECT TAILORING
- #18 LES MODÈLES, METHODES & ARTEFACT PROJECT MANAGEMENT
- #19 PREPARATION A L'EXAMEN PMP®



PM

Se connecter

Formez-vous Gratuitement à la Gestion de Projet

Mes formations certifiantes **CPM®** & **PMP®** sont accessibles **en illimité** et **sans engagement**.

FORMATION GRATUITE CPM® 20h FORMATION GRATUITE PMP® 35h

Offrez-vous +20 ans d'Expérience

Afin de compléter votre formation offerte, je vous Coach **Individuellement**, à votre rythme et exclusivement **selon vos besoins**.

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